



TEMPORARY COVID-19 REFUND POLICY

1. Full Credits/Refunds Until Program Begins:

Full credits/refunds are provided up until a program begins

**Youth Sports League Clarification: Youth sports leagues “begin” when practices begin*

2. No Credits/Refunds After a Program Begins:

No credits/refunds are provided after a program has begun

**Exception: Programs that are canceled due to COVID-19 executive orders (see #4)*

3. No Credits/Refunds for COVID-19 Quarantines:

Credits/refunds cannot be provided for participants that are required to quarantine as a result of COVID-19 exposure or a COVID-19 positive test

4. Prorated Credits/Refunds for COVID-19 Cancellations:

Prorated credits/refunds are provided for programs that are canceled due to COVID-19 emergency or executive orders